

# Fix It Done, LLC - 3-Year Premium Warranty

## EXCLUSIVELY FOR TOP-PATCH PREMIUM REPAIRS

---

This warranty applies ONLY to repairs completed using manufacturer-warranted Top-Patch materials. Standard cold-patch repairs do not include warranty coverage.

---

## Warranty Coverage

Fix It Done, LLC ("Company") warrants that all concrete and asphalt repairs completed using Top-Patch premium materials will be free from defects in materials and workmanship for a period of three (3) years from the date of completion.

Contact: (727) 625-5525 | [ryan@fixitdone.com](mailto:ryan@fixitdone.com)

---

## Covered Services

This warranty covers the following repair services when performed using Top-Patch premium materials only:

- Pothole repair (concrete and asphalt)
- Crack sealing and repair
- Alligator pavement restoration
- Delamination correction
- Indoor and outdoor pavement repairs

---

## What Is Covered

During the warranty period, the Company will repair or replace, at no charge to the customer, any covered repair that fails due to:

Material Defects - Failure of Top-Patch materials to perform as specified by the manufacturer - Material degradation under normal use conditions - Premature material breakdown

Workmanship Defects - Improper application or installation - Failure to follow manufacturer specifications - Errors in repair methodology

Manufacturer Defects - Defects covered under Top-Patch manufacturer warranty - Material performance failures within manufacturer specifications

---

## What Is NOT Covered (Exclusions)

This warranty does NOT cover damage or failure resulting from:

Acts of Nature - Earthquakes, floods, hurricanes, tornadoes - Lightning strikes - Extreme weather events beyond normal conditions

External Damage - Fire or explosion - Vandalism or intentional damage - Vehicle accidents or impacts - Chemical spills or contamination - Salt or de-icing chemical damage

Improper Use or Maintenance - Use beyond the repair's intended purpose - Failure to maintain proper drainage - Overloading beyond design specifications - Lack of reasonable maintenance

Pre-Existing Conditions - Damage existing before repair work - Underlying structural issues not addressed - Foundation problems not part of original scope - Drainage issues not corrected during repair

Normal Wear and Tear - Gradual surface wear from normal traffic - Fading or color changes from UV exposure - Minor surface cracking less than 1/8 inch - Cosmetic imperfections that do not affect function

Non-Top-Patch Repairs - Any repair completed using cold-patch or standard materials - Repairs not specifically designated as "Premium Top-Patch" on invoice - DIY repairs or modifications by customer - Work performed by other contractors

---

## Warranty Claims Process

To file a warranty claim, the customer must:

1. Notify Company Within 30 Days - Contact Fix It Done, LLC within thirty (30) days of discovering the defect - Provide original invoice number and service date - Describe the nature of the defect or failure
2. Provide Documentation - Photos clearly showing the defect or failure - Original invoice showing "Premium Top-Patch" service - Description of when defect was first noticed - Any relevant maintenance records
3. Allow Inspection - Permit Company representative to inspect the repair site - Provide reasonable access during business hours - Allow Company to assess cause of failure
4. Receive Written Determination - Company will provide written determination within ten (10) business days of inspection - Determination will specify whether claim is covered under warranty - If covered, Company will schedule repair at no charge to customer
5. Warranty Repair Completion - Company will complete warranty repair within reasonable timeframe - Repair will be performed using Top-Patch materials - Warranty period does NOT restart after warranty repair

---

## Warranty Transfer

This warranty is transferable to subsequent property owners under the following conditions:

Transfer Requirements: - Original customer must notify Company in writing within thirty (30) days of property transfer - Notice must include new owner contact information - Original invoice and warranty documentation must be provided to new owner

Transfer Process: - Email transfer notice to: [ryan@fixitdone.com](mailto:ryan@fixitdone.com) - Include: Property address, original invoice number, new owner name and contact - Company will issue updated warranty documentation to new owner

Warranty Period After Transfer: - Warranty continues for remainder of original three (3) year period - Warranty period does NOT restart upon transfer

---

## Limitations and Disclaimers

**Sole Remedy** This warranty provides the customer's sole and exclusive remedy for defects in materials and workmanship. The Company's liability is limited to repair or replacement of the defective work.

**No Consequential Damages** The Company shall not be liable for any indirect, incidental, special, or consequential damages, including but not limited to: - Loss of use of

property - Loss of business or revenue - Cost of substitute services - Property damage beyond the repair area - Personal injury

**No Other Warranties** This warranty is provided in lieu of all other warranties, express or implied, including but not limited to implied warranties of merchantability or fitness for a particular purpose.

**Entire Agreement** This warranty document constitutes the entire warranty agreement between the Company and customer regarding the repair work.

---

## Governing Law

This warranty shall be governed by and construed in accordance with the laws of the State of Florida.

Any disputes arising under this warranty shall be resolved in the courts of Hillsborough County, Florida.

---

## Company Information

Fix It Done, LLC

7901 4th St N Ste 300  
St Petersburg, FL 33702

Phone: (727) 625-5525  
Email: [ryan@fixitdone.com](mailto:ryan@fixitdone.com)  
Website: [fixitdone.com](http://fixitdone.com)

Service Area: 40-mile radius from Temple Terrace, FL (33637)

Business Hours: - Monday-Thursday: By appointment - Friday: 5:00 PM - 9:00 PM - Saturday-Sunday: 7:00 AM - 7:00 PM

---

Questions about your warranty? Contact us at (727) 625-5525 or [ryan@fixitdone.com](mailto:ryan@fixitdone.com)

Veteran-Owned | Serving Tampa Bay Since 2025